



southwoodpreschool.com

Southwood Pre-School

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Torrance, CA 90505

(310) 540-9084
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Frequently asked Questions:

How and why are you still open?

We are a privately owned Pre-School, not affiliated with any school district, nor recipient of any government funding. All closure requests/mandates to date (including California Gov. Newsom's recent "Safer at Home" order) exempts childcare facilities in its section 2.d.

How do I receive my deposit back?

With two (2) weeks' notice, we are happy to return your deposit.

Do I get my tuition payment back? (My child has not been to school in 2 weeks)

Your tuition payment is for a guaranteed spot in our school. It is not attendance based. When we are open for classes, you may choose to attend or not. (as sickness, absence for family vacations, etc.). Since 1969, we have never closed our doors to children and their families.

Do I need to sign something if we decide to end our enrollment?

No. Simply give us a call. Deposit returned if you give us (2) weeks' notice.

If we terminate enrollment now, do we get a discount when we return?

No, but check our tuition rate change effective April 1st, 2020...until further notice.

May we use our deposit for a credit when we return?

We will return your deposit at the end of your 2-week notice period.

If I terminate enrollment, will I get my spot back when I return? Do I have priority? The sooner you are on the list, the higher priority you receive.

May I use my vacation credit? *Yes.*

Are your hours staying the same? *Yes. 6:30am-6:00pm M-F excluding holidays*

Do you have worksheets for students? *Yes. Available for pickup April 1st 2020.*

